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President: Jörg Hofmann General Secretary: Valter Sanches

Geneva, 23 February 2018

Mr. Van der Togt Executive Vice President HR Strategy Shell Carel van Bylandtlaan 16, 2596 HR The Hague, The Netherlands

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IndustriALL calls on Shell to intervene at Raízen Energia in Brazil to ensure full respect of fundamental labour rights

Dear Van der Togt,

I write to you as the General Secretary of <u>IndustriALL Global Union</u>, representing 50 million members working in the mining, energy and manufacturing industries worldwide, including workers at Shell in several countries, to follow up on my communication with the office of Mr Van Beurden, in the context of the World Economic Forum in Davos last January. Unfortunately, given his busy schedule, we could not meet there. Nevertheless, I have been referred to you to discuss matters of common interest.

Therefore, I would like to call Shell's attention, as member of the joint venture, to a worrying situation at Raizen Energia SA in Brazil.

Three union leaders of the Union of Rural Employees of Boa Esperança do Sul (Sindicato dos Empregados Rurais de Boa Esperança do Sul), which is part of our affiliated union FERAESP, were unfairly dismissed at the Araraquara Production Unit of Raízen Energia S.A., despite the fact that they have job security under Brazilian labour legislation.

Rivael Marcos Batista, current president; Denilson Ramalho da Silva, treasurer; and Orlando Monegato, substitute director, who are union leaders of the Union of Rural Employees of Boa Esperança do Sul, suffered persecution, on account of their union membership, by the management of Raízen Energia and were subsequently dismissed.

In the face of these flagrant violations of fundamental workers' rights, we call on Shell to intervene immediately at Raízen Energia S.A. It is imperative that Raízen Energia reinstate the unfairly dismissed trade union leaders, stop the persecution of workers on account of their union membership, and establish a genuine dialogue with the union to ensure the full respect of the rights of workers at Raízen Energia.

Lastly, I take this opportunity to reiterate IndustriALL Global Union's good will, through its trade union network at Shell, to establish a constructive relation with Shell for the benefit of the company and workers alike.



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I truly hope that you will accept our call to engage in a social dialogue with IndustriALL Global Union.

Sincerely,

Valter Sanches General Secretary