

Geneva, 09 May 2014

Mr. Paal Kibsgaard
Chief Executive Officer
Schlumberger Limited
5599 San Felipe 17th Fl
Houston, TX 77056, USA

Sent by email to PKibsgaard@slb.com;

IndustriALL Global Unions Calls on Schlumberger to Respect Workers' Rights in Indonesia

Dear Mr. Kibsgaard,

I am writing to you on behalf of [IndustriALL Global Union](http://www.industrialunion.org), which represents more than 50 million workers in mining, energy and manufacturing industries in some 140 countries, to call on Schlumberger Limited to intervene to ensure the speedy reinstatement as full-time employees of the workers, who were unfairly dismissed during the strike in January of this year, at your subsidiary PT Dowell Anadrill Schlumberger in Indonesia, as well as desist from resorting to labour agencies as a way of circumventing the company's obligation to hire workers directly and offer them decent permanent contracts, and safe and healthy working conditions.

We are deeply disturbed by reports from our Indonesian affiliate, FSP KEP-KSBI, about the behaviour of your local subsidiary PT Dowell Anadrill Schlumberger, including the use of the labour agency PT Supraco to avoid the trade union and pay workers lower benefits.

Furthermore, we are informed that your company is carrying out extensive specialist work for the local Chevron Oil Company operation, including Cementing Services, Coil Tubing Services (CTU), and Well Fracturing & Stimulation Services. The total permanent workers in Duri at Cementing and Coil Tubing Services is estimated at 70 workers, with a further 116 "temporary" workers being provided through the labour agency PT Supraco. All workers were recruited by Dowell Anadrill Schlumberger, they are working under the orders of your company, wear your company's uniform, work with DAS equipment, and carry ID cards issued by DAS. However, the agency-provided workers collect their inferior salary and health care from the labour agency. Many of the workers from the labour agency have already worked for Schlumberger continuously for between 5 and 15 years.

After negotiations failed to provide a resolution, the precarious workers struck for over a week from 2 to 10 January 2014, but despite hurriedly convened talks your local company is continuing to refuse point blank to hire the labour-agency-provided workers directly.

IndustriALL Global Union urges you to instruct your management at PT Dowell Anadrill Schlumberger in Indonesia to respect fundamental workers' rights and union rights, in full accordance with national labour legislation and international labour conventions, and in consequence reinstate into permanent positions the dismissed workers and stop using labour agencies. Furthermore, we call on PT Dowell Anadrill Schlumberger to engage in a meaningful dialogue with our Indonesian affiliate FSP KEP-KSBI.

I anticipate your quick response.

Sincerely,

A handwritten signature in blue ink, consisting of a vertical line on the left, a horizontal line across the middle, and a diagonal line on the right that curves upwards.

Jyrki Raina
General Secretary