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President: Berthold Huber General Secretary: Jyrki Raina

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Mr. Keith McLoughlin President and CEO AB Electrolux

By e-mail only: keith.mcloughlin@electrolux.com

Call for Your Immediate Action on Rayong

Dear Mr. McLoughlin,

I am deeply concerned about the lack of progress in solving the dispute at the Electrolux Thailand Rayong manufacturing plant that has been continuing since 11 January 2013.

As you know, an agreement was reached between IF Metall and the Electrolux management on 26 February whereby all dismissed workers, including suspended eight union representatives, would be reinstated as soon as possible. This agreement was then confirmed in its entirety on 27 March at the IF Metall office in Stockholm, involving senior international management of Electrolux, the union representative on the Electrolux Board of Directors, IF Metall and IndustriALL Global Union.

However, the local Electrolux management in Thailand has failed to follow the agreement and reinstate all workers. In a court session at the end of March, the local management denied any knowledge of such agreements made in Stockholm and it refused to follow them.

This incomprehensible lack of progress on the ground in Thailand has now led to our Australian and New Zealand unions demanding the termination of the global framework agreement signed between Electrolux, IF Metall and IndustriALL's predecessor, the IMF, in 2011. They will present this demand to the IndustriALL's regional Executive Committee meeting on 21-22 April in Singapore, and to our global Executive Committee on 28-29 May in Frankfurt. At the same time, the Swedish NGO Swedwatch has filed an OECD complaint against Electrolux.

The only way to save the situation is an urgent, visible and efficient action by your company through public announcements and immediate reinstatement of the dismissed workers in Thailand.

The termination of our global framework agreement would be the first one in history. It would not only damage the reputation of Electrolux, but also IndustriALL's attempts to build mutually beneficial dialogue at the global level and to contribute to developing constructive labourmanagement relations at national and local levels.

I look forward to your immediate action.

Yours Sincerely,

Jyrki Raina General Secretary