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President: Berthold Huber General Secretary: Jyrki Raina

Ms. Lana Mošić Manager "Kronospan Serbia" Ul. 17. Marta 2 34220 Lapovo Serbia By e-mail: office@kronospansrb.rs

Subject: Unfair labour practices at Kronospan Serbia

Dear Ms. Mošić,

I am writing this letter to you on behalf of IndustriALL Global Union representing more than fifty million workers throughout the energy and manufacturing chain in some 140 countries around the world. The trade union IER NEZAVISNOST is one of the members of this global trade union family.

I have recently been informed by our affiliate of unfair labour practices at the Kronospan factory located in Lapovo, Serbia. IndustriALL Global Union understands union members are paid less than the legal minimum wage under untenable working conditions such as long working hours, unhealthy workplace standards. In addition to this, union members face pressure, insults, humiliation and unpaid overtime work. Further to this, we are informed that your management dismissed ten union members on 29 June with unjustified reasons. This seems to be a clear attack on existance of the union at the plant.

I strongly protest all these unfair labour practices, and urge you to engage in meaningful dialogue with our affiliate IER Nezavisnost immediately to remedy the situation. As a first positive signal, I am in an obvious expectation that you cancel your decision to dismiss ten union members. Please know that IndustriALL Global Union is prepared to offer assistance in building constructive labour relations at the Kronospan plant.

I would however like to emphasize that IndustriALL Global Union is always in support of its affiliate IER Nezavisnost. I also copy this letter to our Austrian affiliate PROGE that organizes workers in the home country of Kronopan.

I anticipate your quick reply.

Sincerely,

Jyrki Raina General Secretary